



Memorial Hospital

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September 22, 2005

Bruce Stauffer
B.R. Kreider & Son, Inc
63 Kreider Lane
Manheim, Pa. 17545

Dear Bruce:

I have intended to write to you different times only to be sidetracked by the daily interruptions of maintaining the facility. So I close and lock my office door to have a few minutes to let you know how much we appreciate the paving project your company completed at the hospital.

The paving project has certainly made a great improvement to our parking lot and Emergency/Outpatient entrance. This area has become our major entrance into the hospital over the years and provides a first impression to patients and visitors. I have had many compliments about the project from hospital associates, doctors, and vendors/contractors.

Please advise Jerry and Butch that we are very satisfied with the project and their direction of the work to complete the project. All members of the installation crew conducted themselves in a professional manner while on site (even during the downpour of rain that halted their work).

I am anxious to see how the petromat material bridges the old surface cracking to alleviate a problem I have been having for some time. This is a new installation procedure for me with great promise of extending the life of our lot.

Please thank everyone for the great work.

Sincerely,

Paul Finkenbinder
Director of Maintenance and Engineering
Memorial Hospital

Memorial Family
of Health Services

Memorial Hospital

HomeCare of York

Industrial Resource Center

MRI of York

Memorial Primary Care

Shiloh Family Diagnostic Center

Surgical Center of York

Susquehanna Counseling

White Rose Home Health

White Rose Hospice